



We Manufacture Innovative Steel Products!

Thank you for your interest in our products. We are committed to the design and efficient production of high-quality metal products. Our products offer easy installation, economy with durability, and low maintenance.

PRODUCT WARRANTY

Steel-Span Inc., warrants to the original purchaser that its products are warranted against defects in material and workmanship.

NOT COVERED BY THE WARRANTY

This warranty does not cover:

1. Installations not made in accordance with the installation instructions and defects arising therefrom.
2. When the operation of the product varies from our operating instructions.
3. Malfunction or defect resulting from misuse, negligence, alteration, accident, Act of God, failure to reasonably care for or lack of performance of required maintenance.

QUESTIONS REGARDING WARRANTY

If there are problems regarding the warranty, contact our Customer Service Manager (800) 526-1958. Proof and date of purchase are required.

CRAFTSMANSHIP OF PRODUCT

When you purchase any of our products, you can be sure you are getting the best. It is the goal and policy of our company to design, build and market only the highest quality products -- and we back up our commitment to craftsmanship.

RETURNED GOODS POLICY

Returned Goods will not be accepted unless permission in writing has been secured from the Steel-Span Inc. office. Transportation charges must be prepaid. Obsolete, damaged or custom-built goods will not be accepted for credit. Credit will be allowed on merchandise acknowledged to be defective, or which there has been an error by our company in filling or shipping the order.

(800) 526-1958

Steelspaninc.com